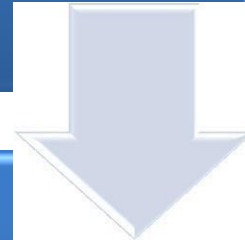


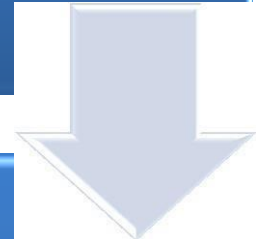
Life Insurance Process

Step 1 - Employee or point of contact notifies the Benefits Operation Team to file a claim

- Phone: MyHR Resource Center Team at (602)747-MyHR (6947) to have them submit a case to Benefits Operations. A Benefit Information Specialist will then contact you to begin the process.
- Email: Benefits@bannerhealth.com



Step 2 - Benefit Operations files the Life Insurance Claim with Securian



Step 3 - Securian will contact the beneficiary of the claim and gather additional information as needed for processing

- Securian will contact the employee within 2 weeks of receipt of the claim